

Amy Holland

44 Hillcrest Street
Rochester, NY 14609
(585) 216-7224
acholland22@gmail.com

OBJECTIVE

To work in a public library utilizing my creative abilities and strong work ethic as well as my interpersonal and organizational skills to make a difference in peoples' lives.

EXPERIENCE

Hamlin Public Library, Hamlin, NY

Youth Services Librarian

Paid position, 11/08-present

- Provide reference and circulation assistance to patrons, build the children's and YA collections, prepare and conduct two storytimes per week. Conduct special craft program for children periodically.
- ☐ Requires familiarity with all aspects of library operation, knowledge of collection development tools and guidelines, and excellent presentation skills. Demonstrate ability to select materials appropriate for a particular community and a strong commitment to enhancing all aspects of library service.

Webster Public Library, Webster, NY

Children's Library Assistant

Paid position, 12/08-present

- Provide reference and reader's advisory services for children and families in the Children's Room as well as the main Reference Desk, assist children's librarians with special projects, assist in advertising and merchandising the collection and programs. Conduct special craft program for children periodically.
- ☐ Requires familiarity with a variety of reference tools, ability to conduct productive reference interviews, and a friendly and welcoming demeanor. Demonstrate desire to take on special projects, ability to relate well with children and families, and enthusiasm for children's literature.

Circulation Desk Clerk

Paid position, 11/05-12/08

- Checked books in and out, renewed books, collected fines, sorted and shelved books, answered procedural and directional questions from patrons, and created new memberships.
- ☐ Required memory for detailed work, refined communication skills, courteous demeanor, and ability to work in a dynamic environment. Demonstrated strong work ethic, good patron service skills, and enthusiasm for library services and principles.

Reference Desk Intern

Volunteer position, summer 2007 and summer 2008

- Used a variety of sources – print and online – to answer reference, procedural, and directional questions from all kinds of patrons. Questions were answered in person, as well as via telephone and email.
- ☐ Required ability to work quickly and efficiently, excellent communication skills, knowledge of reference sources, and patient and courteous demeanor. Demonstrated commitment to patron satisfaction.

Other volunteer work for the Webster Public Library:

- ☐ Designed book display
- ☐ Served as chaperone at Teen Advisory Board Lock-In 2008
- ☐ Presented workshop about the book cataloging website LibraryThing for staff in-service day
- ☐ Prepared and presented a storytime for 3 and 4 year olds called *Cookies!*
- ☐ Designed and administered a marketing survey to gather information about college-bound teen population

School Library Journal

Reviewer, Children's Literature

Volunteer position, 12/09 – present

- Critically read and then write short reviews for a variety of children's literature for publication in *School Library Journal*.
- ☐ Requires concise and clear written expression. Demonstrate the ability to produce quality reviews under a specific deadline.

Internet Public Library

Student Librarian

Volunteer position, fall 2006

- Used a variety of online resources to answer reference questions submitted electronically by patrons from many geographic areas.
- ☐ Required ability to produce accurate research and ability to communicate clearly through writing. Demonstrated thorough and accurate research and writing skills and genuine desire to assist patrons with research needs.

Planned Parenthood, Rochester, NY

Archive Inventory

Volunteer position, 9/04-8/05

- Organized documents chronicling the history of the Planned Parenthood of the Rochester/Syracuse region. Transcribed oral history interviews. Researched and wrote about topics related to history of PPRS.
- ☐ Required good organizational and writing skills. Demonstrated ability to commit to an extensive long-term project.

EDUCATION

Master of Library and Information Science

The State University of New York at Buffalo

- ☐ MLS coursework completed December 2008; degree conferred February 2009
- ☐ American Library Association Accredited Program
- ☐ Concentration in Public Librarianship
- ☐ Cumulative G.P.A. of 3.889/4.00

Completed Coursework:

➤ Business Information Services	➤ Organization of Recorded Information 1
➤ Intellectual Freedom	➤ Public Libraries
➤ Introduction to Information Technology	➤ Reference Sources and Services
➤ Introduction to Library and Information Studies	➤ Resources and Services for Children
➤ Management of Libraries and Information Agencies	➤ Resources and Services for Young Adults
➤ Marketing of Information Services	➤ Selection, Acquisition, and Management of Non-Book Materials

BA in Art History & Women's Studies

The Pennsylvania State University

- ☐ 8/00-5/04
- ☐ Double major completed in 4 years with a cumulative G.P.A. of 3.75/4.00

CERTIFICATION

- Public Librarian Certification, issued by the University of the State of New York Education Department on 2/9/09
- Scored 100 on the Monroe County Civil Service Exam for Librarian I, valid 5/10/10 – 5/09/11
- Scored 100 on the City of Rochester Service Exam for Librarian I, valid 3/11/10 – 3/10/11

SKILLS

- Able to relate at any level with people of varied beliefs and backgrounds
- Friendly, personable, and approachable
- Excellent keyboarding/typing skills (50 words per minute)
- Proficient with Microsoft Office
- Proficient with CARL Circulation Workstation
- Basic HTML

HONORS, ACTIVITIES, INTERESTS

- Member, American Library Association
- Member, New York Library Association
 - Attended the 2009 Youth Services Section spring conference
 - Attended the 2009 NYLA annual conference
- Member, Kids Comics Committee
 - Committee meets one time per month to discuss new publications in the world of children's comics. Currently developing a Graphic Novels booklist for MCLS.
- Volunteer at the Teen Book Festival, 2009 & 2010
- Penn State:
 - Dean's List, 7 out of 8 semesters
 - Phi Beta Kappa Honor Society
 - Penn State University Chapter of the National Society of Collegiate Scholars
 - Golden Key Honor Society
 - Received an A on 60+ page undergraduate thesis, *Cultural Attitudes Towards Women's Nutrition*
 - Teaching Assistant for a Women's Studies class
 - Study abroad program, Todi, Italy, Summer 2003
 - WEHR Radio, on air disc jockey
- Wrote a history-related article that appeared in summer 2005 edition of *Informed Choice*, the newsletter for Planned Parenthood of the Rochester/Syracuse Region
- Reading, vegetarian cooking, independent film and music, crafting

REFERENCES

Terri Bennett

Director, Webster Public Library
980 Ridge Road
Webster, NY 14580
(585) 872-7075 x 108

John Ellison

Former Professor, Graduate School of Library and Information Science
The State University of New York at Buffalo
(716) 753-6079
johnwellison@yahoo.com

Adrienne Furness

Children's and Family Services Librarian, Webster Public Library
980 Ridge Road
Webster, NY 14580
(585) 872-7075 x 109

Katherine Hughes-Dennett

Director, Hamlin Public Library
422 Clarkson-Hamlin Town Line Road
Hamlin, NY 14464
(585) 964-2320
katherine.hughes-dennett@libraryweb.org

Melanie Kimball

Assistant Professor, Graduate School of Library and Information Science
Simmons College
300 The Fenway
Boston, MA 02115-5898
(617) 521-2795
melanie.kimball@simmons.edu

Judy Ormond

Supervisor of Circulation Services, Webster Public Library
980 Ridge Road
Webster, NY 14580
(585) 872-7075 x 116

Lisa Wemett

Former Assistant Director, Webster Public Library
lisawemett@frontiernet.net